

POLICY SERVICE CONTACTS

CARRIER	PHONE	Fax Number	EMAIL	WEBSITE
ALLIANZ ANNUITY	800-950-1962	Fixed 763-582-6002 Variable 763-765-7912	fixedannuity@send.allianzlife.com or variableannuity@send.allianzlife.com	www.allianzlife.com
ALLIANZ LIFE	800-950-1962	763-582-6002	lifeinsurance@send.allianzlife.com	www.allianzlife.com
AMERICAN EQUITY	888-221-1234	515-226-3129	service@american-equity.com	www.american-equity.com
AMERICAN MEMORIAL	800-533-2220	605-719-0601	documents@assurant.com	N/A
AMERICAN NATIONAL	800-899-6806(Life) 800-252-9546 (Ann.)	409-621-7505	CustomerServiceCenter@AmericanNational.com	access.anico.com
ASSURITY	800-869-0355 x 4279	888-255-2060	clientservices@assurity.com	www.assurelink.assurity.com
ATHENE	1-855-428-4363 option 2		askathene@athene.com	www.atheneannuity.com
ATHENE (PREVIOUSLY AVIVA ANNUITIES)	1-888-266-8489 option 2 then 1		askathene@athene.com	www.atheneannuity.com
ATHENE (PREVIOUSLY AVIVA LIFE - SERVICED BY ALLIANCE ONE)	1-888-266-8489 option 2 then 1		askathene@athene.com	
ATLANTIC COAST	1-844-442-3847		polycyservice@insadminsolutions.com	
BANNER/LG AMERICA	800-638-8428	301-294-6960	customerservice@bannerlife.com	www.lgamerica.com
BRIGHTHOUSE / METLIFE	888-243-1877 (Financial Professionals) 800-882-1292 (Clients)	877-246-8424	Fixed Policyholder Services: BHFLifeRequests@dxc.com Policy Change: BHF OPS_Customer_Service@metlife.com Inforce Illustrations: bhf_inforce_illustrations@dxc.com	www.metlifeinvestors.com
C N A (NOW JACKSON NATIONAL)	800-437-8854	803-333-7879	N/A	www.MyInsuranceServicing.com
CINCINNATI LIFE	800-783-4479	513-881-8608	clcpolicy_service@cinfin.com	www.cinfin.com
CLEAR SPRING LIFE	800-990-7626	317-574-2050	Customerservice@clearspringlife.com	https://clearspringlife.com/
COMPANION OF NEW YORK	800-733-0662		individualsevice@mutualofomaha.com	www.mutualofomaha.com
COREBRIDGE (FOMERLY AMERICAN GENERAL) (ANNUITIES)	800-242-4079	713-620-3829	AnnuityService@corebridgefinancial.com	WWW.AIG.COM/ANNUITIES
COREBRIDGE (FORMERLY AMERICAN GENERAL) (LIFE)	800-888-2452	855-601-1834	AIG.InforceAgentSupport@corebridgefinancial.com	www.estation.americangeneral.com
EQUITABLE (PREVIOUSLY AXA EQUITABLE)	888-228-6690	704-540-2200	life-service@equitable.com	https://us.axa.com/home.html
EQUITRUST	866-598-3692	515-226-5101	customer.service@equitrust.com	www.equitrust.com
FIDELITY & GUARANTY	800-445-6758	402-328-2266	fg.annuity.requests@nttdata.com	www.fglife.com
FORETHOUGHT/GLOBAL ATLANTIC (ANNUITY)	877-244-7526	785-286-6104	annuityservicecenter@gafg.com	
GENERAL AMERICAN (METLIFE)	877-638-0411		N/A	www.eservice.metlife.com
GENWORTH LIFE (SERVICED BY ALLIANCE-ONCE SERVICES,INC.)	888-325-5433	877-300-1280	LifePHSFE_Genworth@genworth.com inforce illustrations: FixedLifeProj.Genworth@genworth.com	www.genworth.com/pro
GENWORTH LTC	888-456-8240	800-876-8220	LTCagents@genworth.com	
GERBER LIFE	800-428-4947		usgerberlifeagencyops@gerberlife.com	www.gerberlife.com
GLOBAL ATLANTIC (PREVIOUSLY ACCORDIA, AVIVA LIFE)	877-462-8992	800-262-6976	annuitypolycyservice@gafg.com	https://www.globalatlanticlink.com/AgentWeb/
GREAT AMERICAN	800-854-3649		N/A	www.gaig.com
GUARDIAN DISABILITY	800-819-2468			
GUARDIAN LIFE	800-441-6455		ILSolutions@glic.com	https://www.guardianlife.com/
HEARTLAND NATIONAL LIFE INSURANCE COMPANY	888-616-0015		heartlandannuity@actmanre.com	
ILLINOIS MUTUAL	800-380-6688 x 758		psd@illinoismutual.com	www.illinoismutual.com
JACKSON NATIONAL	866-543-4024			myinsuranceservicing.com
JOHN HANCOCK	800-387-2747	617-572-1571	webmail@jhancock.com	www.jhsalesnet.com
JOHN HANCOCK LTC	800-377-7311		webmail@jhltc.com	www.jhltc.com
JOHN HANCOCK NY	800-387-2747		webmail@jhancock.com	www.jhsalesnet.com

POLICY SERVICE CONTACTS

LINCOLN BENEFIT	800-525-9287		service@allstate.com	www.accessallstate.com
LINCOLN NATIONAL	800-487-1485	800-819-1987	CustServSupportTeam@LFG.com FOR IFL: DIYInforcellustration@lfg.com	www.lfd.com
LINCOLN NATIONAL ANNUITY	800-950-2454		annuityforms@lfg.com	
MASS MUTUAL STRATEGIC DISTRIBUTORS	800-601-9983		lifefax@massmutual.com	www.massmutual.com
METLIFE LTC	888-565-3761		metlifeltc@ltcg.com	www.eservice.metlife.com
MIDLAND NATIONAL	800-923-3223		clientcommunications@mnlife.com	www.midlandnational.com
MINNESOTA LIFE	888-413-7860, option 4		IDLPA@securian.com (Attachments) policyservices@securian.com (Inquiries Only)	
MONY	800-487-6669		N/A	www.axa-equitable.com
MUTUAL OF OMAHA	800-775-6000		Life: individualservice@mutualofomaha.com LTC: mutualofomahaLTC@illumifin.com	www.mutualofomaha.com
NATIONAL GUARDIAN LIFE	800-988-0826	608-257-2136		
NATIONWIDE	800-547-7548		lifedocs@nationwide.com	www.nationwidefinancial.com
NEW YORK LIFE	866-695-3289	866-817-7023	amnsc@newyorklife.com	www.newyorklife.com
NEW YORK LIFE VUL			nylamn_service@newyorklife.com	www.newyorklife.com
NORTH AMERICAN ANNUITIES	866-322-7069		AnnuityCorrespondence@SFGmembers.com	www.northamericancompany.com
NORTH AMERICAN LIFE	877-872-0757 ext 32140	877-208-6136	For bank change requests, owner change and bene changes, etc: LC@sfgmembers.com Policy Changes should be sent to pchange@sfgmembers.com	www.northamericancompany.com
OCEANVIEW	888-295-3815			www.oceanviewlife.com
OHIO NATIONAL	877-665-2468			www.ohionational.com
OLD LINE LIFE	800-888-2452		N/A	www.americangeneral.com
ONE AMERICA	800-275-5101	317-285-1593	policyservice@oneamerica.com	www.oneamerica.com
OXFORD	866-641-9999	877-584-2777	oxfordPHS@oxfordlife.com	www.oxfordlife.com
PACIFIC LIFE	800-800-6416		inforceservice@pacificlif.com	lifeline.pacificlif.com
PACIFIC LIFE (LYNCHBURG OPERATIONS)	844-276-0193	949-219-8811	lyncustomerservice@pacificlif.com	www.pacificlif.com
PENN MUTUAL	800-873-7654	215-956-7699	advisorlifefervices@pennmutual.com	
PETERSEN INTERNATIONAL	661-254-0006		PIU@PIU.ORG	www.piu.org
PRINCIPAL (ANNUITIES)	800-852-4450	515-235-6214	AnnuityInternet@principal.com	www.principal.com
PRINCIPAL (DISABILITY)	800-654-4278	866-825-4779	DIService@principal.com	www.principal.com
PRINCIPAL (INCOME ANNUITIES)	866-321-9648	515-235-6214	AnnuityInternet@principal.com	www.principal.com
PRINCIPAL (LIFE)	800-654-4278 option 4, option 2	866-885-0390	IndLifeService@exchange.principal.com	www.principal.com/eFP
PROTECTIVE (ANNUITIES)	800-456-6330	205-268-6479	annuity.service@protective.com Attachments: CIAnnuities@protective.com	www.protectiveadvisor.com
PROTECTIVE (LIFE) Empire General/West Coast Life	800-866-9933	205-268-3684	service@protective.com	www.protective.com
PRUDENTIAL	800-778-2255	215-784-3624 alternate fax number 855-807-7759	N/A	www.psb.prudential.com
RELIANCE STANDARD	800-351-7500		N/A	www.reliancestandard.com
SAGICOR	888-724-4267 EXT. 4610	480-425-5139	clientservices@SagikorLifeUSA.com	www.sagikorproducer.com
SBLI	800-694-7254	781-994-4240	records@sbli.com	www.mysbli.com
SECURITY MUTUAL	800-765-6668	607-722-0598	apolicy@smlny.com	www.smlny.com
SENTINEL SECURITY LIFE	800-247-1423	888-433-4795	policyservice@insadminservices.com	www.sslco.com
SUN LIFE	800-786-2177		ics@sunlife.com	www.sunlife.com/us
SYMETRA	800-796-3872	866-532-1361	csmail@symetra.com	www.symetra.com
THE STANDARD	800-247-6888	800-378-4570	annuityservices@standard.com	www.standard.com

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TRANSAMERICA	800-852-4678		tii.customerservice@transamerica.com	www.tatransact.com
TRAVELERS	800-334-4298		N/A	www.eservice.metlife.com
UNION CENTRAL	866-696-7478		clientservices@ameritas.com	www.unioncentral.com
UNITED HOME LIFE	800-428-3001 OPT 2	317-692-8402	UHL.PolicyService@unitedhomelife.com	www.unitedhomelife.com
UNITED OF OMAHA	800-775-6000		mycustomerservice@mutualofomaha.com	www.mutualofomaha.com
UNITED STATES LIFE INS CO	800-247-8837		N/A	www.estation.americangeneral.com
US FINANCIAL	800-959-3894		usfli@heritageli.com	www.usfli.com
VOYA FIXED ANNUITIES	877-882-5050		N/A	http://voya.com/prologin
VOYA/RELIASTAR/SLD	877-886-5050		liferequest@voya.com	http://voya.com/prologin
VOYA/VENERABLE ANNUITY	800-369-5303		service@venerableannuity.com	www.venerable.com
WELLABE (FORMERLY GREAT WESTERN)	866-252-5594		gwic@wellabe.com	www.gwic.com
WEST COAST LIFE (PROTECTIVE)	800-866-9933		service@protective.com	www.protective.com
WILLIAM PENN	800-346-4773		customerservice@wpenn.com	www.lgamerica.com