

POLICY SERVICE CONTACTS

CARRIER	PHONE	Fax Number	EMAIL	WEBSITE
ALLIANZ ANNUITY	800-950-1962	Fixed 763-582-6002 Variable 763-765-7912	fixedannuity@send.allianzlife.com or variableannuity@send.allianzlife.com	www.allianzlife.com
ALLIANZ LIFE	800-950-1962	763-582-6002	lifeinsurance@send.allianzlife.com	www.allianzlife.com
AMERICAN EQUITY	888-221-1234	515-221-9947	service@american-equity.com	www.american-equity.com
AMERICAN GENERAL	800-888-2452	855-601-1834	N/A	www.estation.americangeneral.com
AMERICAN MEMORIAL	800-533-2220	605-719-0601	documents@assurant.com	N/A
AMERICAN NATIONAL	800-899-6806(Life) 800-252-9546 (Ann.)	Fax # depends on policy #. Call to find out	N/A	access.anico.com
ASSURITY	800-869-0355 x 4279	888-255-2060	clientservices@assurity.com	www.assurelink.assurity.com
ATHENE	1-855-428-4363 option 2		N/A	www.atheneannuity.com
ATHENE (PREVIOUSLY AVIVA ANNUITIES)	1-888-266-8489 option 2 then 1		N/A	www.atheneannuity.com
ATHENE (PREVIOUSLY AVIVA LIFE - SERVICED BY ALLIANCE ONE)	1-888-266-8489 option 2 then 1		askathene@athene.com	
ATLANTIC COAST	1-844-442-3847		ACL.POLICYSERVICE@INSADMINSERVICES.COM	
BANNER/LG AMERICA	800-638-8428	301-294-6960	customerservice@bannerlife.com	www.lgamerica.com
BRIGHTHOUSE / METLIFE	877-638-0411 Option 3	Have to call as it depends on the policy	BHF_askchange@metlife.com For IFL - BHF_Inforce_Illustrations@metlife.com	www.metlifeinvestors.com
C N A	800-437-8854	803-333-7879	N/A	www.insurance-servicing.com
CINCINNATI LIFE	800-783-4479	513-881-8608	clicpolicy_service@cinfin.com	www.cinfin.com
COMPANION OF NEW YORK	800-733-0662		individualsevice@mutualofomaha.com	www.mutualofomaha.com
EQUITABLE (PREVIOUSLY AXA EQUITABLE)	888-228-6690	704-540-2200	life-service@equitable.com	https://us.axa.com/home.html
EQUITRUST	866-598-3692		customer.service@equitrust.com	www.equitrust.com
FIDELITY & GUARANTY	888-513-8797	402-328-2266	fg.annuity.request@nttdata.com	www.fglife.com
FORETHOUGHT/GLOBAL ATLANTIC (ANNUITY)	877-244-7526	785-286-6104	annuityservicecenter@gafg.com	
GENERAL AMERICAN (METLIFE)	877-638-0411		N/A	www.eservice.metlife.com
GENWORTH LIFE	888-325-5433	877-300-1280	LifePHSFE_Genworth@genworth.com inforce_illustrations: FixedLifeProj_Genworth@genworth.com	www.genworth.com/pro
GENWORTH LTC	888-456-8240	800-876-8220	LTCAgents@genworth.com	www.genworth.com/pro
GERBER LIFE	800-428-4947			
GLOBAL ATLANTIC (PREVIOUSLY ACCORDIA, AVIVA LIFE)	877-462-8992	800-262-6976	askcustomerservice@gafg.com	https://www.globalatlanticlink.com/AgentWeb/
GREAT AMERICAN	800-854-3649		N/A	www.gaig.com
GREAT WESTERN	866-252-5594		fepolicies@gwic.com	www.gwic.com
GUARDIAN DISABILITY	800-819-2468			
GUARDIAN LIFE	800-441-6455			
ILLINOIS MUTUAL	800-380-6688 x 758		psd@illinoismutual.com	www.illinoismutual.com
JOHN HANCOCK	800-387-2747	617-572-1571	webmail@jhancock.com	www.jhsalesnet.com
JOHN HANCOCK LTC	800-377-7311		webmail@jhancock.com	www.jhltc.com
JOHN HANCOCK NY	800-387-2747		webmail@jhancock.com	www.jhsalesnet.com
LINCOLN BENEFIT	800-525-9287		service@allstate.com	www.accessallstate.com
LINCOLN NATIONAL	800-487-1485	800-819-1987	CustServSupportTeam@LFG.com FOR IFL: DIYInforcellustration@lfg.com	www.lfd.com
MASS MUTUAL	800-272-2216		CSC@barnumfg.com	www.massmutual.com
METLIFE LTC	888-565-3761		metlifeltc@lfc.com	www.eservice.metlife.com
MIDLAND NATIONAL	800-923-3223		clientcommunications@mnlife.com	www.midlandnational.com
MINNESOTA LIFE	888-413-7860, option 4		PolicyServices@securian.com	
MONY	800-487-6669		N/A	www.axa-equitable.com
MUTUAL OF OMAHA	800-775-6000		individualsevice@mutualofomaha.com	www.mutualofomaha.com
NATIONAL GUARDIAN LIFE	800-988-0826	608-257-2136		
NATIONWIDE	800-547-7548		lifedocs@nationwide.com	www.nationwidefinancial.com
NEW YORK LIFE	866-695-3289	866-817-7023	amnsc@newyorklife.com	www.newyorklife.com
NEW YORK LIFE VUL			nylamn_service@newyorklife.com	www.newyorklife.com
NORTH AMERICAN ANNUITIES	866-322-7069		fixedcs@nacolah.com	www.northamericancompany.com

POLICY SERVICE CONTACTS

NORTH AMERICAN LIFE	877-872-0757 ext 32140		napolicychange@sfgmembers.com or lifecorrespondence@nacolah.com	www.northamericancompany.com
OLD LINE LIFE	800-888-2452		N/A	www.americangeneral.com
ONE AMERICA	800-275-5101	317-285-1593	policy@oneamerica.com	www.oneamerica.com
OXFORD	866-641-9999	877-584-2777	oxfordPHS@oxfordlife.com	www.oxfordlife.com
PACIFIC LIFE	800-800-6416 ext 5908		inforceservicereq@pacificlife.com	lifecycle.pacificlife.com
PENN MUTUAL	800-873-7654	215-956-7699	advisorlifefervices@pennmutual.com	
PETERSEN INTERNATIONAL	661-254-0006		PIU@PIU.ORG	www.piu.org
PRINCIPAL	800-247-9988		indlifeservice@exchange.principal.com	www.principal.com/eFP
PROTECTIVE ANNUITIES	800-456-6330		annuityservice@protective.com	www.protectiveadvisor.com
PROTECTIVE LIFE	800-866-9933		ladphs@protective.com	www.protective.com
PRUDENTIAL	800-782-5356	215-784-3624 alternate fax number 855-807-7759	N/A	www.psb.prudential.com
RELIANCE STANDARD	800-351-7500		N/A	www.reliancestandard.com
SBLI	800-694-7254			www.mysbli.com
SECURITY MUTUAL	800-765-6668	607-722-0598	apolicy@smlny.com	www.smlny.com
SUN LIFE	800-786-2177		ics@sunlife.com	www.sunlife.com/us
SYMETRA	800-706-0700		csmail@symetra.com	www.symetra.com
THE STANDARD	800-247-6888		N/A	www.standard.com
TRANSAMERICA	800-852-4678		tii.customerservice@transamerica.com	www.tatransact.com
TRAVELERS	800-334-4298		N/A	www.eservice.metlife.com
UNION CENTRAL	866-696-7478		clientservices@ameritas.com	www.unioncentral.com
UNITED HOME LIFE	800-428-3001 OPT 2		UHL.PolicyService@unitedhomelife.com	www.unitedhomelife.com
UNITED OF OMAHA	800-775-6000		mycustomerservice@mutualofomaha.com	www.mutualofomaha.com
UNITED STATES LIFE INS CO	800-247-8837		N/A	www.estation.americangeneral.com
US FINANCIAL	800-959-3894		usfli-pos@equitable.com	www.usfli.com
VOYA FIXED ANNUITIES	877-882-5050		N/A	http://voya.com/prologin
VOYA/RELIASTAR/SLD	877-886-5050		liferequest@voya.com	http://voya.com/prologin
WEST COAST LIFE	800-866-9933		wclphs@wclife.com	www.westcoastlife.com
WILLIAM PENN	800-346-4773		customerservice@wpenn.com	www.lgamerica.com