

POLICY SERVICE CONTACTS

| CARRIER | PHONE | Fax Number | EMAIL | WEBSITE |
|---|---|---|--|---|
| ALLIANZ ANNUITY | 800-950-1962 | Fixed 763-582-6002; Variable 763-765-7912 | fixedannuity@send.allianzlife.com or variableannuity@send.allianzlife.com | www.allianzlife.com |
| ALLIANZ LIFE | 800-950-1962 | 763-582-6002 | lifeinsurance@send.allianzlife.com | www.allianzlife.com |
| AMERICAN EQUITY | 888-221-1234 | 515-221-9947 | service@american-equity.com | www.american-equity.com |
| AMERICAN GENERAL | 800-888-2452 | 844-930-0370 | customer.service@aig.com | www.estation.americangeneral.com |
| AMERICAN MEMORIAL | 800-533-2220 | 605-719-0601 | documents@assurant.com | N/A |
| AMERICAN NATIONAL | 800-899-6806(Life) 800-252-9546 (Ann.) | Fax # depends on policy #. Call to find out | N/A | access.arico.com |
| ASSURTY | 800-869-0355 x 4279 | 888-255-2060 | clientservices@assurty.com | www.assurelink.assurty.com |
| ATHENE | 1-855-428-4363 option 2 | | N/A | www.atheneannuity.com |
| ATHENE (PREVIOUSLY AVIVA ANNUITIES) | 1-888-266-8489 option 2 then 1 | | N/A | www.atheneannuity.com |
| ATHENE (PREVIOUSLY AVIVA LIFE - SERVICED BY ALLIANCE ONE) | 1-888-266-8489 option 2 then 1 | | askathene@athene.com | |
| AXA | 888-228-6690 | 704-540-2200 | life-service@axa.us.com | https://us.axa.com/home.html |
| BANNER/LG AMERICA | 800-638-8428 | 301-294-6960 | customerservice@bannerlife.com | www.lgamerica.com |
| BRIGHTHOUSE / METLIFE | 877-638-0411 Option 3 | Have to call as it depends on the policy | N/A | www.metlifeinvestors.com |
| C N A | 800-437-8854 | 803-333-7879 | N/A | www.insurance-servicing.com |
| CINCINNATI LIFE | 800-783-4479 | 513-881-8608 | cliepolicy_service@cinfin.com | www.cinfin.com |
| COMPANION OF NEW YORK | 800-733-0662 | | individualservice@mutualofomaha.com | www.mutualofomaha.com |
| EQUITRUST | 866-598-3692 | | customer.service@equitrust.com | www.equitrust.com |
| FIDELITY & GUARANTY | 888-513-8797 | | N/A | www.fglife.com |
| FORETHOUGHT/GLOBAL ATLANTIC (ANN) | 877-244-7526 | 785-286-6104 | annuityservicecenter@gafg.com | |
| GENERAL AMERICAN (METLIFE) | 877-638-0411 | | N/A | www.eservice.metlife.com |
| GENWORTH LIFE | 888-325-5433 | 888-325-3299 | LifeCustomerService@genworth.com ; for IFL - FixedLifeProj.Genworth@genworth.com | www.genworth.com/pro |
| GENWORTH LTC | 888-456-8240 | 800-876-8220 | LTCAgents@genworth.com | www.genworth.com/pro |
| GLOBAL ATLANTIC (PREVIOUSLY ACCORDIA, AVIVA LIFE) | 877-462-8992 | 800-262-6976 | askcustomerservice@gafg.com | https://www.globalatlanticlink.com/AgentWeb/ |
| GREAT AMERICAN | 800-854-3649 | | N/A | www.gaig.com |
| GREAT WESTERN | 866-252-5594 | | fepolicies@gwic.com | www.gwic.com |
| GUARDIAN DISABILITY | 800-819-2468 | | | |
| GUARDIAN LIFE | 800-441-6455 | | | |
| ILLINOIS MUTUAL | 800-380-6688 x 758 | | psd@illinoismutual.com | www.illinoismutual.com |
| JOHN HANCOCK | 800-387-2747 | 617-572-1571 | webmail@jhancock.com | www.jhsalesnet.com |
| JOHN HANCOCK LTC | 800-377-7311 | | webmail@jhancock.com | www.jhltc.com |
| JOHN HANCOCK NY | 800-387-2747 | | webmail@jhancock.com | www.jhsalesnet.com |
| LINCOLN BENEFIT | 800-525-9287 | | N/A | www.accessallstate.com |
| LINCOLN NATIONAL | 800-487-1485 | 800-819-1987 | CustServSupportTeam@LFG.com - FOR IFL: DIYInforcellustration@lfg.com | www.lfd.com |
| MASS MUTUAL | 800-272-2216 | | N/A | www.massmutual.com |
| METLIFE LTC | 888-565-3761 | | metlifeltc@lfcg.com | www.eservice.metlife.com |
| MIDLAND NATIONAL | 800-923-3223 | | clientcommunications@mlife.com | www.midlandnational.com |
| MINNESOTA LIFE | 888-413-7860, option 4 | | PolicyServices@securian.com | |
| MONY | 800-487-6669 | | N/A | www.axa-equitable.com |
| MUTUAL OF OMAHA | 800-775-6000 | | individualservice@mutualofomaha.com | www.mutualofomaha.com |
| NATIONAL GUARDIAN LIFE | 800-988-0826 | | | |
| NATIONWIDE | 800-547-7548 | | N/A | www.nationwidefinancial.com |
| NEW YORK LIFE | 866-817-7023 | | amnsc@newyorklife.com | www.newyorklife.com |
| NEW YORK LIFE VUL | | | nylamn_service@newyorklife.com | www.newyorklife.com |
| NORTH AMERICAN ANNUITIES | 866-322-7069 | | fixedcs@nacolah.com | www.northamericancompany.com |
| NORTH AMERICAN LIFE | 877-872-0757 ext 32140 | | napolicychange@sfgmembers.com or lifecorrespondence@nacolah.com | www.northamericancompany.com |
| OLD LINE LIFE | 800-487-5433 | | N/A | www.americangeneral.com |
| ONE AMERICA | 800-275-5101 | | | www.oneamerica.com |
| PACIFIC LIFE | 800-800-6416 ext 5908 | | inforceservicereq@pacificlife.com | lifeline.pacificlife.com |
| PETERSEN INTERNATIONAL | 661-254-0006 | | PIU@PIU.ORG | www.piu.org |
| PRINCIPAL | 800-654-4278 | | indlifeservice@exchange.principal.com | www.principal.com/eFP |
| PROTECTIVE ANNUITIES | 800-456-6330 | | annuityservice@protective.com | www.protectiveadvisor.com |
| PROTECTIVE LIFE | 800-866-9933 | | ladphs@protective.com | www.protective.com |
| PRUDENTIAL | 800-782-5356 | 215-784-3624 | N/A | www.psb.prudential.com |
| RELIANCE STANDARD | 800-351-7500 | | N/A | www.reliancestandard.com |
| SUN LIFE | 800-786-2177 | | ics@sunlife.com | www.sunlife.com/us |
| SYMETRA | 800-706-0700 | | N/A | www.symetra.com |
| THE STANDARD | 800-247-6888 | | N/A | www.standard.com |
| TRANSAMERICA | 800-852-4678 | | tii.customerservice@transamerica.com | www.latransact.com |
| TRAVELERS | 800-334-4298 | | N/A | www.eservice.metlife.com |
| UNION CENTRAL | 866-696-7478 | | clientservices@ameritas.com | www.unioncentral.com |
| UNITED OF OMAHA | 800-775-6000 | | life.service@mutualofomaha.com | www.mutualofomaha.com |
| UNITED STATES LIFE INS CO | 800-247-8837 | | N/A | www.estation.americangeneral.com |
| US FINANCIAL | 800-959-3894 | | usfli-pos@axa-equitable.com | www.usfli.com |
| VOYA FIXED ANNUITIES | 877-882-5050 | | N/A | http://voya.com/prologin |
| VOYA/RELIASTAR/SLD | 877-882-5050 | | liferequest@voya.com | http://voya.com/prologin |
| WEST COAST LIFE | 800-866-9933 | | wclphs@wclife.com | www.westcoastlife.com |
| WILLIAM PENN | 800-346-4773 | | customerservice@wpenn.com | www.lgamerica.com |